

Return Form

For contracts concluded at a distance, the consumer has the right to inform the company within 14 days of receiving the goods that they are withdrawing from the contract, without having to state a reason for their decision. The only cost borne by the consumer in connection with the withdrawal from the contract is the direct cost of returning the goods. Please notify us of your intended return by sending an email to info@alemarplus.com.

The consumer must return the goods to the company no later than 14 days after notifying the company of the withdrawal from the order. The goods should be returned to the following address: **Alemar plus d.o.o., Poljanska cesta 19, 1000 Ljubljana, Slovenia.**

You can read the full terms and conditions at: (insert link to the terms and conditions page).

Order number:

Order date:

Date of receipt of goods:

Customer details

I First and last name:

Address:

Phone:

E-mail:

Products you are returning:

Product code	Product name	Quantity

Type of return (please mark the desired option):

Return of goods (withdrawal from the contract) – refund to your bank account IBAN:

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Product exchange

Store credit in the Aleksandra Komasz Plus online shop

Other:

Notice:

- In the case of a return of goods (withdrawal from the contract) or an exchange, the customer bears the cost of return shipping.
- In the case of a return of goods (withdrawal from the contract) or an exchange, the customer must return the product unused, unopened, undamaged, in its original packaging, and in the original quantity.
- A copy of the invoice must be enclosed with this form.

Date:

Signature